

Dykam Quality Policy

The Objectives

- Dykam management is committed to meeting all statutes and demands (of the authorities and stakeholders) for product quality, employment practices and environmental safety.
- Dykam emphasizes constant improvement of its product and environmental quality administration.
- Dykam's quality and environmental administration will meet the following standards:
 - Quality: ISO 9001
 - Medical: ISO 13485
 - Environmental: 14001
- Dykam will meet CE standards for medical products marketed in Europe.
- Dykam will fulfill all agreed-upon demands of its customers.
- Dykam will strive to identify all risks stemming from its activities, take steps to minimize them and identify opportunities that arise from these steps.
- Dykam is committed to preventing environmental contamination.
- All Dykam factory employees will share responsibility for meeting the customer's quality requirements while observing environmental protection guidelines.
- Dykam believes in the importance of enhancing community awareness concerning safety and environmental protection.

The Method

- Management will create a regulatory framework suited to the character of the company and its products, meeting required standards, serving as a tool for achieving quality and environmental objectives, and identifying the risks and opportunities for improvement that stem from the company's activities.
- Dykam will define objectives and annual goals for improving product quality, process efficiency, minimizing the factory's environmental impact, emission of pollutants and safety hazards.
- Dykam will allocate the resources required for environmental quality protection activities.
- Management will play an active role in implementing the aforementioned policy and regulations in every sector of the factory and clarifying them for all employees.
- The policy will be reviewed and approved anew annually as part of the overall management review.